



CONSULATE GENERAL OF THE REPUBLIC OF THE PHILIPPINES
VANCOUVER

No. 21

ADVISORY

GRADUAL RESUMPTION OF ON-SITE CONSULAR SERVICES STARTING 19 MAY 2020

We are pleased to announce that in accordance with the BC Restart Plan, the Philippine Consulate General intends to resume the delivery of on-site consular services by 19 May 2020.

To ensure the safety of the general public, we are constrained to limit the number of applicants per day, adopt measures to ensure physical distancing, and strictly observe other safety protocols. In this light,

1. The Philippine Consulate General will be open to the public during the following hours:

9:00 AM to 10:00 AM	For Senior Citizens Only (60 yrs old and above, <u>strictly by appointment only</u>)
10:00 AM to 3:00 PM	Processing hours for the general public (<u>strictly by appointment only</u>)

2. **ALL CONSULAR SERVICES** THAT NEED TO BE APPLIED IN PERSON, INCLUDING THOSE FOR SENIORS, WILL BE **BY APPOINTMENT ONLY**. As we are managing the number of people in the Consulate, please come no earlier than 10 mins before your appointment.
3. Only applicants will be admitted into the Consulate, except for seniors, PWDs or minors who may require assistance. Only one companion per applicant may be allowed in this case. Please let us know in advance if you will need to be accompanied into the Consulate through email address vancouverpcg@telus.net.
4. All applicants will be requested to execute a Health Declaration Form upon entry into the Consulate.
5. For your own safety, applicants are encouraged to use non-surgical face masks.



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6. For PASSPORT SERVICES,

- Priority in the first two weeks will be given to those whose appointments were cancelled because of the Consulate's closure. Those with cancelled appointments who may not be accommodated in the first two weeks, as well as those who wish to make new appointments for June 1 onwards may be made through the following link: <https://booknow.appointment-plus.com/6kpgv4zc/>
- For those awaiting release of their passports, the DFA has announced that they will resume sending of passports on 18 May. For those who have sent self addressed XpressPost envelopes with tracking number, we will mail your passports as soon as we receive them. Those who opted for pick up are requested to send in self addressed XpressPost envelopes with tracking number.

7. For NOTARIAL SERVICES, please request for an appointment through this link :
<https://booknow.appointment-plus.com/6kpgv4zc/>

All documents will be returned by mail. Please provide self addressed XpressPost envelopes with tracking number along with submission of documents.

8. For CIVIL REGISTRY and NBI CLEARANCES, you may book an appointment through this link : <https://booknow.appointment-plus.com/6kpgv4zc/>

9. Applications for DUAL CITIZENSHIP will have to be sent initially by email to dualcitizenshipsection@vancouverpcg.org, to allow for proper evaluation. We will communicate with you by email on next steps, including the scheduling of oath taking ceremonies.

10. VISA SERVICES remain suspended until further notice.

11. All services/documents shall be released by mail, except for emergencies.

We highly appreciate your cooperation and understanding.

08 May 2020