## No. 10

## **ADVISORY**

## **Temporary Suspension of Consular Services**

The health and well-being of all Filipino nationals remains our top priority.

In view of the declaration of the Province of British Columbia of a State of Emergency, and to support the measures undertaken to prevent the further spread of COVID-19, the Philippine Consulate General in Vancouver is constrained to temporarily suspend consular operations effective Monday, 23 March 2020 until further notice.

During this time, the Philippine Consulate General may be reached through:

- Email
  - o General Inquiries : vancouverpcg@telus.net
  - o Passports:
    - Passport processing : passportprocessing@vancouverpcg.org
    - Passport releasing: passportreleasing@vancouverpcg.org
  - Civil Registry: civilregistrysection@vancouverpcg.org
  - o Dual Citizenship: dualcitizenshipsection@vancouverpcg.org
  - Notarials: notarialsection@vancouverpcg.org
  - Visas: visasection@vancouverpcg.org
- Telephone
  - o (604) 685-1619 or (604) 685-7645
- Social Media
  - Facebook (PhinVancouver) or Twitter (@PhinVancouver)

For emergency cases, please call our Assistance to Nationals hotline at (604) 653-5858.

For Labor related queries, you may email POLO Vancouver at polo.vancouver@yahoo.ca or call the hotline at (604) 767-3354.

For renewal of OWWA memberships, please email vancouver@owwa.gov.ph.

Applicants requiring transactions with the Social Security System (SSS) may email cruzadaja@sss.gov.ph or call telephone number (604) 641-1234.

To ensure your safety, we strongly urge our kababayans to observe social distancing, and avoid non-essential activities.

You may also wish to remain updated about the current COVID crisis through the following links:

- In British Columbia: https://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery/covid-19-provincial-support
- In Yukon: https://yukon.ca/en/health-and-wellness/health-concerns-diseases-and-conditions/find-information-about-coronavirus-covid
- In the Northwest Territories: https://www.gov.nt.ca/en/public-safety-notices

We continue to pray for the safety and well-being of our community during these very trying times.

19 March 2020